



Enhancement Guide



**If you need assistance, please call
315.477.2200 or 800.462.5000**

M-F 7:30am - 6:00pm
Sat 9:00am - 1:00pm

empowerfcu.com | 315.477.2200 | 800.462.5000

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The following enhancements have been made to online banking:

Billpay

Bill Pay Enhancements:

Bill Pay Widget

- Redesigned widget with icon and verbiage changes to display a member friendly interface.
- The “New Payee” button is now integrated throughout the Bill Pay widget.
- Your Bill Pay Confirmation # is now available in the Scheduled and History tabs.

Payees\Manage Payees

- New mobile enhancement allows access to manage payees. The manage payee functions were previously limited to desktop only.
- Allows the functionality to add, delete and modify payees. Members are no longer required to delete a payee to perform certain modifications.
- The new “Deactivate” feature replaces bill pay favorites. Allows members to associate their payees with an Active or Inactivate status. The ability to delete a payee is still available.

eBills

- Removal of eBills tab. Details now display within the Payee tab allowing integrated use of eBill functions.
- There is now a status indicator for all eBill eligible payees.
- Informs users of eBill eligibility when adding a new Payee.

Multi

- Provides eBill balance details, which include minimum amount due, autopay and due date information.
- There are new “Expand All” and “Clear All” buttons available.
- A new “Payment Method” field is available, which indicates Standard Check or Electronic payment methods.

Scheduled

- A new enhancement includes the three-month outlook of scheduled payments with monthly totals.

Mobile

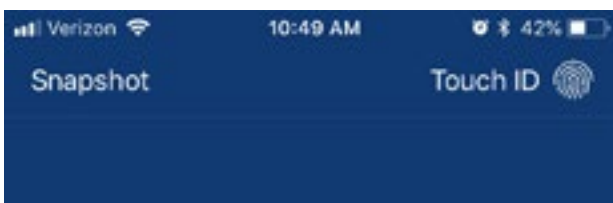
New Look for the Mobile App!

- **Biometric Enhancements for iOS** – Face ID or Touch ID for compatible devices (Face ID - only available for iPhone X at this time). As a result, users will have to select touch ID to use this feature.

The mobile feature Quick Login was discontinued for iPhone devices - this is now called Snapshot. For devices with Face ID or Touch ID enabled, a prompt will display to enable Touch ID or Face ID for the mobile app after the user enters login credentials.



- **iOS Alert Update** - Users that do not auto-update their apps will see an alert informing them of the new version. This feature is no longer available for android users.
- **Balance Peek has been rebranded as Snapshot for iOS** - For snapshot, users will have to enable for each account within settings.



- **Snapshot for iOS** - Users with the Snapshot feature enabled will default to Snapshot when launching their mobile app. Members can select the “Log in with Touch ID” or “Log in with Face ID” to access their online banking account details.
 - Members without Snapshot enabled, will default to the Log In screen.

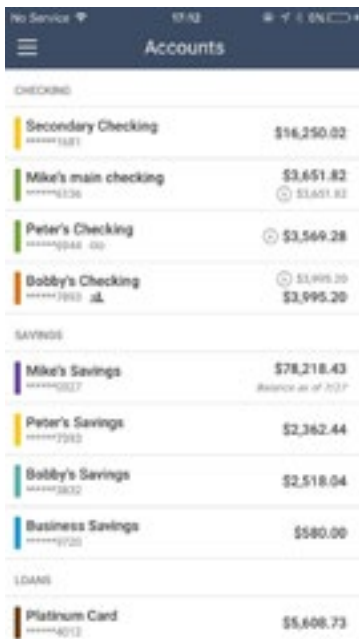


Snapshot for iOS (Continued) -

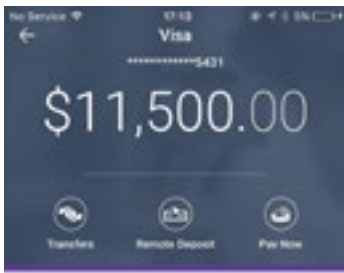
- o Selecting the Touch ID/Face ID button will enable a prompt members to use the Touch ID or Face ID feature.
- o Selecting the Log In button will prompt members to enter their password.



- **Native Accounts Overview** - Once a user selects an account or “all accounts” from the dashboard, a landing page displays, detailing all the users accounts.



Once an account is selected from the landing page, the following account overview displays:



- User may swipe left or right to see the Account Overview for other accounts they may have.
- The back arrow will always bring user back and the standard menu is available.
- A new and long awaited enhancement improves scrolling account history. Infinite scrolling is now available. Users no longer need to tap on the “load more” option.

ALL TRANSACTIONS		DETAILS
<input type="text" value="Search"/>		
PENDING		
Remote Deposit		\$59.99
Out Pending		
12345		-627.32
31 JUL 2014		
Internet Banking Transfer		\$5.00
24 JUL 2014		
Starbucks Coffee		-\$5.78
24 JUL 2014		