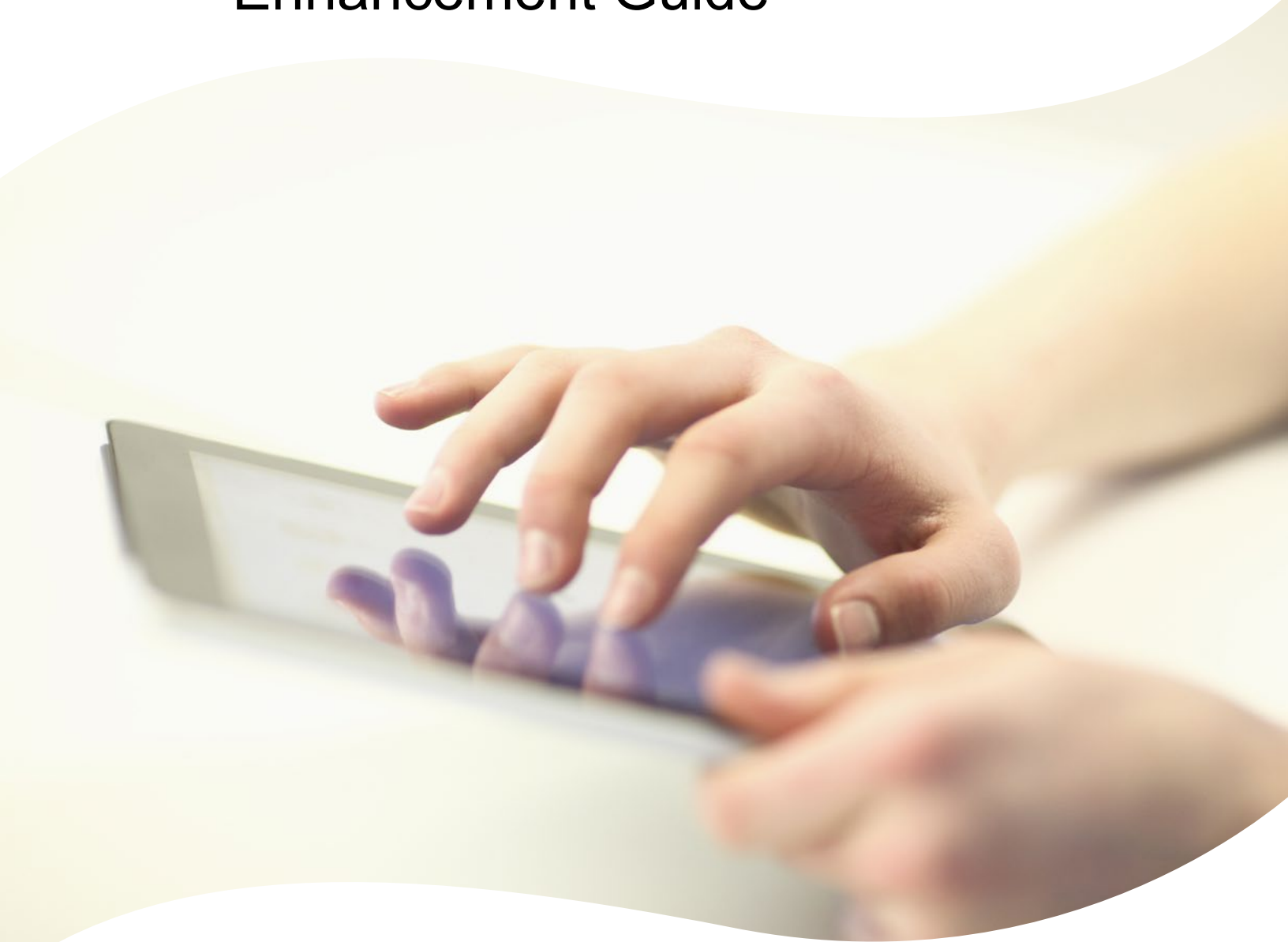




Enhancement Guide



**If you need assistance, please call
315.477.2200 or 800.462.5000**

M-F 7:30am - 6:00pm
Sat 9:00am - 1:00pm

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Categories

Security..... 3

The following enhancements have been made to online banking:

Security

- **Mandatory Two-Factor Authentication** - This feature allows for mandatory security questions for online banking logins, and can only be turned “On” or “Off” through accessing online banking through a web browser (not the mobile app). This new feature can be found in Settings/Security/ Two-Factor Authentication.

PLEASE NOTE: If quick login is enabled, it will override Mandatory Two-Factor Authentication.